

## AKAROA DOLPHINS HOST RESPONSIBILITY POLICY

- We pride ourselves on being responsible hosts here at Akaroa Dolphins.
- We maintain a training and management policy to give our staff the skills and support they need to do their job responsibly.
- Where applicable staff hold the correct certificates related to alcohol service.
- Water is always available free of charge.
- We provide and actively promote a range of low-alcohol and non-alcoholic drinks, including, low-alcohol beer, fruit juices, soft drinks, tea, and coffee.
- It is against the law to serve alcohol to minors. If we are in doubt about your age, we will ask for identification. Acceptable forms of proof of age are a current photo driver's license, an 18+ Evidence ofAge card or a current passport.
- Our policy is zero tolerance for aggressive, coercive, or violent behaviour.
- Customers who are visibly intoxicated will not be served alcohol, will be asked to leave the premises, and will be encouraged to take advantage of safe transport options.
- We encourage people to have a designated driver. We will make the driver's job more attractive by providing an interesting range of alcohol-free drinks.
- We promote a range of transport options to get you home safely. These include the Akaroa shuttle or taxi.
- We make sure all these services are well promoted - you won't have to go looking for them.
- We provide and actively promote a range of food available for sale at all times.
- Menus are visible at all times.

